



JASON D. GALLO
CHIEF OF POLICE

MATAWAN POLICE DEPARTMENT

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DISPATCH (732) 566-1010 NON EMERGENCY (732) 290-2020
FAX (732) 566-4038



LT. BEN SMITH
LT. THOMAS J. FALCO

CITIZEN COMPLAINT INFORMATION FORM

- The members of the Matawan Police Department are committed to providing law enforcement services that are fair, effective and impartially applied. It is in the best interest of everyone that your complaint about the performance of an individual officer is resolved fairly and promptly. The Police department has formal procedures for investigating your complaint. These procedures ensure fairness and protect the rights of both citizens and police officers.
- Your complaint will be sent to a superior officer or specially trained Internal Affairs Investigator who will conduct a thorough and objective investigation.
- You might be asked to assist in the investigation by giving a detailed statement about what happened or by providing other information.
- All complaints against police officers are thoroughly investigated. You will be advised in writing of the outcome of the investigation.
- If our investigation shows that a crime may have been committed, the Monmouth County Prosecutor's Office will be notified. You might be asked to testify in a court of law.
- If our investigation results in an officer being charged with a violation of department rules, regulations, policies and/or procedures, you may be asked to testify at a departmental hearing.
- If our investigation shows that a complaint is unfounded or that the officer acted properly, the matter will be closed.
- It is unlawful to provide information in this matter, which you do not believe to be true.
- You may call the Office of Professional Responsibility/Internal Affairs Unit should you have additional information or questions regarding your complaint and/or investigation.

Lieutenant Ben Smith (732) 290-2027

Lieutenant Thomas Falco (732) 290-2024

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